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Karen Tsang is the IT manager of enterprise automation for Alliant Energy. She leads a team of robotics process automation developers and DevOps engineers on gathering automation opportunities across Alliant Energy. She focuses on the improvement of business processes and on researching new technologies including AI to improve efficiency in business areas. During her tenure with Alliant, Karen has been the project manager responsible telecom, meter operations, and IT capital projects. Karen received a bachelors in Management Computer Systems and an MBA from the University of Wisconsin-Whitewater.